

➤ CUSTOMER SUPPORT SPECIALIST



What we are looking for:

Good written and verbal communication skills in Dutch, English, and French. Proficiency in German or other languages is a definite plus.

Master of Microsoft Office Products, effortlessly juggling digital tools.

Stellar phone communication skills, creating engaging and positive interactions with customers.

Thrive in a diverse work environment, appreciating different cultures and perspectives.

Strong organizational skills, enabling efficient multitasking and effective time management.

Exemplify a strong work ethic and a sense of urgency to deliver exceptional results.



Ronse, Belgium



Full time job



Bachelor's degree preferred



Duties and areas of responsibilities:

Be the face and voice of M+A Matting, ensuring exceptional customer experiences by maintaining accurate customer data in our operating system.

Process customer orders with efficiency and precision, guaranteeing their satisfaction and exceeding expectations.

Proactively address and resolve customer inquiries, complaints, leaving a lasting positive impression.

Collaborate seamlessly with the accounting team to facilitate smooth daily invoicing.

Handle freight quotes efficiently.

Serve as the go-to administrative support for our Managing Director and Regional Sales Managers.

Foster strong relationships with our sister companies, ensuring effective communication and coordination of intercompany orders.

Exemplify a strong work ethic and a sense of urgency to deliver exceptional results.

➤ ABOUT M+A MATTING



M+A Matting is a leading manufacturer of rubber-backed floor mats, recognized for our commitment to quality and exceptional customer service.

We are dedicated to enhancing safety, cleanliness, and comfort in workplaces and businesses around the world.

Our extensive product range includes entrance mats, logo mats, anti-fatigue mats, and specialty matting solutions.

Join us as we continue to innovate and provide outstanding matting solutions.

MANUFACTURING LOCATIONS

Ronse (BE)	LaGrange, GA (USA)
Fleurus (BE)	Dalton, GA (USA)
Caerphilly, Wales (UK)	Manchester (UK)

WEBSITES

www.mamatting.eu
www.purplemustard.com
www.motifmats.com



There are three principles that guide us daily through our decisions and for every mat that we produce:

DO THE RIGHT THING.
DO WHAT IS BEST FOR THE CUSTOMER.
DRIVE IMPROVEMENTS AND INNOVATION.



**Join the dynamic team at
M+A Matting and play a
pivotal role in revolutionizing
the matting industry.**

**We offer a stimulating work
environment, opportunities
for growth, and the chance to
make a meaningful impact.**



Meal
vouchers



Extensive training
opportunities



Bicycle
allowance



13th
month



20 vacation days
+10 additional days off



Remote
work possible



Up to +2 seniority
days in your career



International
group



Company
laptop



Questions about this job opening or want to apply?
Contact Stefanie: sdezaeytjd@mamatting.eu